Metrics to track in your business

Use the following as a guide to see what metrics and tracking you need to implement into your business. Data and reporting is a crucial part to any businesses owners success. Knowing what you need to track and how to use the information as a powerful resource is going to be a crucial part to your businesses success.

ITEM NOTES
Weekly/Daily sales
COGS
Staff labour (hours)
Number of customers
Average spend per head
Tables turned over
Stock/ INventory
Waster Stock/Wastage
Supplier costs
Number of bookings
Number of walk ins
Number of upsells
Customer feedback recieved
Number of online bookings
Number of refunds given

